Harrisburg-based Clark Transfer, Inc., the national leader in serving the transportation and logistics needs of the touring theatre and live entertainment industries, is looking for a new member of our team. Family-owned and operated since 1949, we are a small company dedicated to providing impeccable service to our customers. Learn more about Clark at [www.clarktransfer.com](http://www.clarktransfer.com).

The Company currently manages its business by utilizing custom software which integrates information from off-the-shelf applications and data stored in a SQL database.

The Manager of Business Analytics & IT Systems will take the lead in analysis of a wide variety of topics related to our business. This requires a thorough understanding of our databases to extract information using query statements, advanced database tools, and expert-level excel skills. This Manager will be responsible for presenting data in an accessible & understandable way to your colleagues for use in planning, quotes, and other operations, including but not limited to:

* Revenue - customer pricing models, capacity limitations, benchmarking & comparing projections to actuals, etc.
* Operations – mileage, mix, & fuel metrics, service success rating and improvement analyses, planning optimization, etc.
* Recruiting & Retention – owner operator requirements, pay & productivity trend data, retention-specific metrics, etc.
* Technology – system improvement analyses, website traffic data, etc.

Additional IT requirements include the management of Clark’s proprietary database and related software. This Manager will:

* Direct, oversee, and assist with the selection, implementation, and installation of software applications used by the organization.
* Determine hardware system status and limitations by gathering and evaluating information on a variety of factors including security and reporting needs.
* Collaborate with systems analysts, engineers, programmers, and other developers as needed to achieve project requirements.
* Identify and resolve production and/or applications development problems related to the use of the database management system software or utilities.
* Assist team members with hardware and software problem resolution and escalate advanced problems to outsourced IT partner.
* Gather, organize, and interpret statistical data from the database to provide reports to, and answer questions from, upper management.

Required Skills include:

* Exceptional analytical and conceptual thinking skills.
* The ability to present complex information to a varied audience.
* Significant database management experience.
* Expert proficiency in the MS Office suite, particularly Excel and Access.
* Excellent planning, project management, organizational, and time management skills.